

'Risk Free' flexible cancellation policy

Amendment to the Terms and Conditions in case of a Covid-19 related booking cancellation

5. Cancellation and change of service

In case the Client requests a change of reservation after the subject reservation has been confirmed, the change is possible only for the same period as previously booked and if the Charter company may offer another vessel as a substitute. In case the Charter company may not offer another adequate vessel the change of reservation is to be considered as the cancellation of the reservation. The change of period is possible only if requested 60 or more days prior to the day on which the accommodation service was to begin and if Charter company may offer another substitute period. The Client must send a cancellation or change notice, if it is possible to send such a notice, in a written form by e-mail or fax. In case it is not possible to change the reservation and if it results in the Client's cancellation of the reservation, the below-stated terms shall be applied.

- If the Client cancels a reservation (booking) of the accommodation service on the vessel 32 or more days prior to the day on which the accommodation service is to begin, the Charter company shall keep 50% of the accommodation service's price.
- If the Client cancels a reservation (booking) of the accommodation service on the vessel up to 31 days prior to the day on which the accommodation service is to begin, the Charter company shall keep 100% of the accommodation service's price.
- If, for any reason, the Client and his/her crew cancel the accommodation service on the vessel, after they took the subject accommodation, the Charter company shall keep the entire price of the accommodation service and the Client shall bear all the costs that may result thereof.
- In case of Covid – 19 related travel restrictions in force in either Croatia or the Client's country in the period when the charter is due which will prevent Client from taking the vessel Charter company will refund to the Client the entire paid amount.

Under travel restrictions considered are:

- officially closed borders
- 7 or more days quarantine requirement imposed on the Client upon return from his/her holidays
- if boating or any non-essential travel is officially prohibited

Under travel restrictions considered are not:

- obligatory Covid19 (PCR) test before or after the Client's holidays
- transportation disruptions