

NOA - Flexible booking cancellation

Standard vs. Flexible Conditions (Booking cancellation, Covid-19 booking cancellation, Re-booking)

Standard booking cancellation

In case of canceling up to 30 days before beginning of charter, Noa Yachting keeps 50% of charter price.

If cancellation takes place within 30 days before charter Noa Yachting keeps 100% of charter fee.

Flexible booking cancellation

In case of cancellation up to 60 days before charter, Noa Yachting will charge 15% or minimum 350 EUR penalty for cancellation.

For cancellation 59-30 days before charter, Noa Yachting retains 50% of rental price.

If the cancellation occurs within 30 days from charter period, Noa Yachting retains 100% of the rental price.

Covid-19 standard booking cancelation

In the event that 7 days before charter:

- the Republic of Croatia closes the borders, or
- client's country closes the borders, or
- both countries close borders or
- quarantine upon return from the Republic of Croatia is mandatory regardless of COVID-19 test results,

the client can:

- change reservation to the same or different yacht in season 2021 or 2022 (depending on availability), or
- change the reservation to another yacht in season 2021 or 2022 (depending on availability), or
- receive a voucher for the amount paid till cancelation, valid for season 2021 or 2022.

If rebooked yacht or week has a lower price than what was originally booked, original price will be due; no refunds will be made.

Covid-19 flexible booking cancelation

In the event that 7 days before charter:

- the Republic of Croatia closes the borders, or
- client's country closes the borders, or
- both countries close borders or
- quarantine upon return from the Republic of Croatia is mandatory regardless of COVID-19 test results,

the client can:

- change reservation to the same or different yacht in season 2021 or 2022 (depending on availability), or
- change the reservation to another yacht in season 2021 or 2022 (depending on availability), or
- receive a voucher for the amount paid till cancelation, valid for season 2021 or 2022 or
- **receive a full refund of paid funds (refund will be done within 180 days from cancelation date).**

If rebooked yacht or week has a lower price than what was originally booked, original price will be due; no refunds will be made.

Standard booking re-booking

Up to 90 days from the rental date, the client can:

- change the rental period to the same vessel in season 2021 or
- change rental period to another yacht in season 2021.

In both cases, 150 EUR fee is due.

If rebooked yacht or week has a lower price than what was originally booked, original price will be due; no refunds will be made.

Flexible booking re-booking

Up to 60 days from the rental date, the client can:

- change the rental period to the same vessel in season 2021 or
- change rental period to another yacht in season 2021.

If rebooked yacht or week has a lower price than what was originally booked, original price will be due; no refunds will be made.

Flexible booking is calculated as follows:

If list price is 2.000 EUR and discounted standard booking price is 1.500 EUR, flexible booking discounted price is 1.700 EUR (10% of list price, in this case 200 EUR).